



Llywodraeth Cymru
Welsh Government

Dear Pupil,

You have been randomly selected to participate in the Programme for International Student Assessment (PISA) Study. I am writing to you as the National Programme Manager for the PISA 2025 study to explain a little more.

What is PISA?

PISA is the world's largest international study of education systems. Every three years, PISA tests 15-year-old pupils, like yourself, from all over the world, to understand their ability to use reading, mathematics and science knowledge and skills to meet real-life challenges. By participating, you will help us understand more about education in the UK and beyond.

What is involved?

The PISA study is set to take place at your school within the normal school day and will involve you completing a computer-based assessment with multiple choice and open-ended questions in the subjects of mathematics, science and reading, as well as a short questionnaire about your experiences at school, your life, and your interest in subjects to help us understand how they contribute to academic results at school.

You do not need to do anything at all to prepare and the assessment will not affect your results or progress in school. If there are any questions which you do not wish to answer, you may leave them blank. However, if you would like to see some examples of the type of questions asked, you can do so by visiting [this website](#).

What are the benefits?

As a thank you for participating in this important study you will also receive:

- A personalised certificate from the Welsh Government.
- An exam wellbeing guide for your upcoming exam season.
- 8 Tempo Time Credits – these credits will be provided after the study as an acknowledgement of your time and effort in participating in PISA. They can be exchanged for a range of activities at local venues across Wales. Examples include a visit to a Cadw or a National Trust site, a tour of the Principality Stadium, local fitness classes, cinema/theatre tickets or an online fitness class. You can see the full list of opportunities [here](#). There may be some changes in what opportunities there are on this website over time. Please see pages 4 – 7 for more information on Tempo and your data protection rights.

What information will be collected in PISA and why?

The privacy and data security of pupils and schools we work with is very important to us and no individual or school will be identified or identifiable in any reporting. All data from the study will be pseudonymised. This means your name and anything else which could be used to identify you or your school will be removed and replaced with a code. This data will be





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combined with responses from other pupils taking part and compared with results of pupils around the world.

For the purposes of this research, The Welsh Government and its approved contractors will link the information to other information The Welsh Government already holds (such as on the National Student Database) or that it is lawfully permitted to access from other sources. This is to avoid repeatedly asking you to give us information that we already hold. We may also share your pseudonymised data with other people and organisations who want to use it for research. A full privacy notice, which sets out how the information collected in this study will be used, is available [here](#).

Participation

We would like to thank you for your participation in PISA, your contribution is highly valued. Your parent/guardian will have also received a letter about PISA, if you have any questions about the study please speak with your parent/guardians. They can get in touch with the PISA School Coordinator at your school, usually the Examinations Officer, if they have any queries. Alternatively, if they are unable to reach them, they can contact the PISA Support Team at this email address pisacymru@pearson.com. Thank you.

Yours sincerely,

Associate Professor Grace Grima

National Programme Manager, PISA 2025 <https://pisa25.pearson.com/>
Director of International Assessments – Pearson Assessment Services





You have been selected to take part in the Programme for International Pupil Assessment (PISA Study 2025).



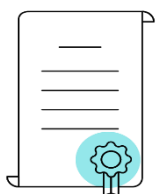
PISA is the world's largest educational assessment study and pupils from over 90 countries participate. You will participate alongside other schools from around the world!



You are one of a group of pupils in year 11 at your school, who have been randomly selected to complete a computer-based assessment and questionnaire about yourself.



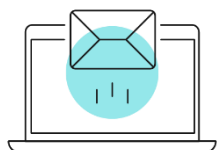
No revision is required, so just try your best and answer what you can.



To thank you for your participation, you will receive a PISA certificate, 8 Tempo Time Credits, and an exam wellbeing guide on completion of your assessment.



Your PISA results are pseudonymised, meaning your name and school's name will not be identifiable in published findings and your school won't receive your individual results back.



Please discuss any questions you have about PISA with a parent/guardian, who can contact the PISA School Coordinator at your school on your behalf.



For more information, visit the PISA 2025 website: <https://pisa25.pearson.com/> or scan the QR code with your smartphone.



Giving you a **thank you** for your time with Tempo Time Credits!

Welsh Government is expanding its partnership with Tempo Time Credits to recognise and thank all students for the time they give when participating in the Programme for International Student Assessment (PISA) 2025.

Who is Tempo?

Tempo is a charity serving communities in Wales & England engaging, encouraging, and enabling community participation and supporting pathways to volunteering. We are the thread that connects people, communities, services, and businesses.

You can visit <https://wearetempo.org/> to find out more about us and our work. When you have completed PISA, you can earn Tempo Time Credits as a thank you for participating.

What are Tempo Time Credits?

Tempo Time Credits are a way to value volunteering, participation and skill sharing. People receive Time Credits as a 'thank you' for the time that they give to get involved, share their skills and volunteer. They can then exchange these Time Credits to access various activities and experiences across our wide range of recognition partners in Wales and England – on things such as theatre/cinema tickets, entry to visitor attractions, heritage sites, or leisure facilities and much more!

Visit <https://tempotimecredits.org/activities> to see all the places where you can currently use Time Credits.

How do Time Credits Work?

We use a **digital Time Credit system**, which works very simply.

You will be provided with a link/QR code to set up an online Tempo Time Credit account so that you can receive, track and use your Time Credits. This is very easy to do (it just requires your name, email address, postcode and a password).

You will then receive 8 Time Credits for the time that you have given to participate in PISA 2025.

You will be able search for activities that you can use your Time Credits on and see all the relevant information about that activity. You can choose exactly what you would like to do! You will then be given clear step by step instructions on how to use your Time Credits for that activity/experience.

You can also gift Tempo Time Credits to others or use your Time Credits so someone can accompany you on your chosen activity/experience.

There is no expiry date for Time Credits, nor tax implications and they are not counted as income, so they don't affect any benefits that someone may be receiving.

TEMPO TIME CREDITS PRIVACY POLICY

Hi, we'd like to tell you a bit more about our Privacy and Data Policies. This is important, please read through this.

We're committed to protecting your privacy and being clear about how we use information we hold. This Policy explains when and why we collect personal information about Time Credits members, and how we use it.

Sometimes, we might need to change this policy so please check the privacy policy page online occasionally to ensure that you're happy with any changes. This Policy was last updated in April 2024. It is accessible at: <https://wearetempo.org/privacy-policy/>

Who are we?

We're Tempo and we operate Time Credits across the UK. We're registered as an England and Wales Charity with the Charity Number 1135143. Our registered address is The Maltings, East Tyndall Street, Cardiff, CF24 5EA.

How do we collect information from you?

To operate our Time Credit Network, we ask you for personal information in a number of ways.

- through our Membership form when you sign up to earn Time Credits
- when you sign up to our newsletters
- when you help us evaluate our Time Credit work.

What type of information is collected from you?

If you want us to send you newsletters and marketing material, we collect your name, address, job title and organisation you work for if relevant, email address, IP address, and information regarding what pages on our website you visit.

If you register on our platform, we will collect your name, address, email address and date of birth. We ask for your consent to also collect information on your health, income and ethnicity to help us learn who is using our services so we can improve them.

How is your information used?

We may use your information to:

- to deliver services as part of your Time Credits membership such as sharing Time Credit earning and recognition opportunities, and recording your Time Credit earning opportunities.
- to record your Time Credit balances and transactions in future.
- to provide newsletters and marketing about our services that you have chosen to receive. These may include information about buying Time Credits services, new services we offer or opportunities to earn or use Time Credits.
- to carry out our obligations arising from any contracts entered into by you and us;
- to help evaluate our services so we can improve them.
- to seek your views or comments on the services we provide.
- to notify you of changes to our services.
- to process a grant or job application.

Who has access to your information?

If you've provided your information to receive newsletters or marketing material, Tempo never shares or sells access to your information to anyone else. Only Tempo will use this information.

If we've collected your personal information to join the Time Credit Network, your information will be shared and accessible to Tempo, the groups or voluntary organisations you earn Time Credits with and our independent evaluation partner. We ask for your permission to share your information with these organisations when you join the Network, and need to do this so we can provide the Time Credits service to you. If you've agreed for us to do so, we may share your information with the funder of your local Time Credit Network, for example, if your local Council is taking over running your Time Credit Network.

Third Party Service Providers working on our behalf also help us deliver the Time Credits Network. When we use third party service providers, we only share the personal information that is necessary to deliver the service and we have a contract in place that requires them to keep your information secure and not to use it for their own direct marketing purposes.

There may be times when we are required to share your information by law, for example, by a court order or for the purposes of prevention of fraud or other crime.

How long do we keep your information?

If you're registered on our platform, we'll keep your information for the duration of your membership, and remove your data securely within 18 months of when we're notified you have left the Network. If you've signed up to our newsletters, we'll keep your information until you choose to unsubscribe from the service. Sometimes, we're required to keep your information longer than this to meet UK law.

How can you ask us to update the information we hold on you, or ask to be removed from our records?

You can contact us to change the information we hold on you, how you'd like us to contact you or to have your information safely removed from our records at any time:

If you do not want to receive newsletters or marketing materials, you can opt out by:

- clicking the 'unsubscribe' link at the bottom of newsletters
- contact dataprotectionofficer@wearetempo.org
- Phone us on 029 2056 6132

If you are registered on our platform and want to change the information we hold on you, or end your registration you can:

- Contact the group or organisation you are earning Time Credits with and ask them to update the information we hold on you or remove you from the Network.
- Email hello@wearetempo.org
- Phone us on 029 2056 6132

Online services and privacy

Tempo uses a number of online services to deliver Time Credits.

When you give us personal information over the internet, we take steps to ensure that it's treated securely. Any sensitive information is encrypted and protected with the following software: 128 Bit encryption on SSL.

Non-sensitive details (your email address etc.) are transmitted normally over the Internet, and this can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we make our best effort to ensure its security on our systems.

Where do we store your information on the internet?

We ensure that all the services we use to store your information are held on servers within the European Union ("EU"). However, sometimes we may use third party services that are located outside of the EU. These countries may not have similar data protection laws to the UK.

By submitting your personal data to us, you're agreeing to this transfer, storing or processing. If we transfer your information outside of the EU in this way, we will take steps to ensure that appropriate security measures are taken with the aim of ensuring that your privacy rights continue to be protected as outlined in this Policy.

Use of 'cookies'

Like many other websites, our websites uses cookies. 'Cookies' are small amounts information stored on your computer, tablet or smart phone and help us provide a better experience for you online. They collect statistical data about your browsing actions and patterns and do not identify you as an individual.

If you don't want us to use cookies, you can turn off cookie use in your internet browser.